OVERVIEW

It is impossible to control whether a crisis will happen at your institution, but you can control the way you react to it. Organizations must improvise and innovate—usually under acute time pressure and high stress—making it critical to know how to respond, manage, survive, and recover with minimal damage. The quality of your response will have a lasting impact on institutional community, culture, and reputation.

*Crisis Leadership in Higher Education* will help you respond to crises effectively, develop protocols and practices that minimize the potential for future occurrences, and inspire confidence in the long-term safety, security, and success of your institution. The program draws on the complementary expertise, knowledge, and experience of Harvard Kennedy School in crisis management and the Harvard Graduate School of Education in higher education, creating a powerful opportunity to engage this important topic in a way that no other institution can offer.

WHO SHOULD APPLY

*Crisis Leadership in Higher Education* is designed for a range of higher education professionals, including:

- College and university presidents and chancellors, provosts, vice presidents, deans, and other senior-level administrators with responsibility for crisis planning, communication, and external relations
- Administrators responsible for developing and implementing the campus crisis management plan, such as chief administrative services officers, heads of institutional communication, and directors of campus safety and security

FACULTY CHAIRS


Judith Block McLaughlin is senior lecturer on education at the Harvard Graduate School of Education and educational chair of the Harvard Seminar for New Presidents and the Harvard Seminar for Experienced Presidents. In 2007, she was appointed by Governor Deval Patrick as chair of the Massachusetts Public Education Nominating Council. Prior to Harvard, she was dean of student affairs at two colleges, executive director of the National Academy of Education, and a high school social studies teacher.

LEARN MORE and APPLY

https://www.hks.harvard.edu/ee/clhe