



# Building State Capability

We believe that problems are entry points to change and working in teams is the vehicle for change.

## Who We Are

Building State Capability (BSC) empowers people with tools to find context appropriate solutions to their problems and improve the implementation of policies and programs. We have developed a dynamic step-by-step approach called Problem Driven Iterative Adaptation (PDIA) to empower action, facilitate the emergence of local solutions, and create new capabilities to solve public problems. We resolve public problems with purpose.

## What We Do

We believe that action learning is crucial for building the muscle memory of solving complex public problems: the only way to learn is by doing.

We train public sector teams around the world to work iteratively to solve their own nominated problems. We collaborate with organizations to offer an action-based learning program for teams in multiple countries. We train practitioners in executive programs through blended learning as well as applied action learning – where the concepts are turned into practice. We provide tools and self-paced guides, publish papers, post blogs, record podcasts, and host events.

*“Some people think that state capability is about laws, regulations, and rules. We think that it’s about people who are empowered with processes that they can use to build momentum to get things done.”*

**Matt Andrews**  
BSC Director

## Impact

Since our founding in 2012, we have trained and directly engaged over 4,000 practitioners in 150 countries and created a community of practice of policymakers and practitioners working on implementing public policies around the world.

## Center for Public Leadership

Harvard Kennedy School  
79 John F. Kennedy Street  
Cambridge, MA 02138